



Bendigo Loddon

Mental Health and Related Services DIRECTORY

The Bendigo Loddon Primary Care Partnership (BLPCP) is a group of organisations (health, welfare, disability, local government, community based), across the City of Greater Bendigo and the Loddon Shire, who are working together to improve the health and wellbeing of our communities. **This resource is for agency and professional use**, and is an initiative of the BLPCP Mental AZ Network (MAZN). *The BLPCP acknowledges and thanks the Southern Mallee Primary Care Partnership for their background work to support this resource.*

Aims of the resource

- Increase and improve communication between service providers for the benefit of the consumer
- Increase in awareness of, and referral to a range of Mental Health Services and supports
- Provide agencies with a resource which clearly defines the Eligibility and Entry Criteria for Mental Health & Related Services across the Bendigo and Loddon regions
- Highlight Mental Health Related Services that address the “whole of life needs” of an individual

The most up-to-date version of this resource will be maintained annually and available on the BLPCP website www.blpcp.com.au under the ‘Health and Wellbeing Services Directory’ link. It is the responsibility of agencies listed to advise BLPCP staff of updates as they occur. This document was last updated on 3 May 2016.

Connectingcare: For further information relating to services listed in the resource visit www.connectingcare.com. Connectingcare is an online regional service directory with secure electronic messaging capacity. Agencies able to receive secure electronic referrals via Connectingcare are indicated in the **point of entry** column on the resource. For information about registering for secure messaging and e-communication contact BLPCP staff: (03) 5448 1624 / blpcp@bchs.com.au.

Acronym List

A&E	Accident & Emergency	CSS	Carer Support Services	MHFA	Mental Health First Aid
AAU	Adult Acute Unit	DHHS	Department of Health and Human Services	MHS	Mental Health Service
ACAS	Aged Care Assessment Service	ED	Emergency Department	MHSRRA	Mental Health Services in Rural & Remote Areas
ACSASS	Aboriginal Child Specialist Advice & Support Service	FACT	Flexible Assertive Collaborative Treatment Team	NDCHS	Northern District Community Health Service
ACC	Anne Caudle Campus	FaPMI	Families where a Parent has a Mental Illness	NILS	No Interest Loans Scheme
AOD	Alcohol and Other Drug	FPS	Focused Psychological Strategies	OPAU	Older Persons Acute Unit
AMHT	Adult Mental Health Team	GP	General Practitioner	OPCMHT	Older Person’s Community Mental Health Team
ATAPS	Access to Allied Psychological Services	HARP	Hospital Admission Risk Program	PIR	Partners In Recovery
ATAR	Aboriginal Tenants at Risk	KwC	Kids with Confidence	PARC	Prevention & Recovery Centre
BCHS	Bendigo Community Health Services	LM	Loddon Mallee	PASDAS	Parenting and Skill Development Assessment
BDAC	Bendigo & District Aboriginal Cooperative	LMMML	Loddon Mallee Murray Medicare Local	PHaMS	Personal Helpers and Mentors Program
BH	Bendigo Health	LOMA	Loddon Mallee Accommodation Network	PND	Post Natal Depression
CAMHS	Child and Adolescent Mental Health Service	MASP	Mallee Accommodation and Support Program	PMHT	Primary Mental Health Team
CBT	Cognitive Behavioural Therapy	MBS	Medicare Benefits Schedule	SCTT	Service Coordination Tool Template
CCP	Community Connections Program	MCH	Maternal Child Health	SHS	Specialist Homelessness Service
CMHS	Community Mental Health Services	MH	Mental Health	WHLM	Women’s Health Loddon Mallee
		MHCN	Mallee Health Care Network	YMHFA	Youth Mental Health First Aid
		MHCSS	Mental Health Community Support Services	YMHS	Youth Mental Health Service



PLEASE NOTE: The following numbers are available all day, every day, for anyone who requires support:

State-wide 24/7 Phone Services:

Carer Support Services	1800 068 978	Family Violence Response Centre	1800 015 188	Sexual Assault Crisis Line	1800 806 292
Gamblers Helpline	1800 156 789	Kids Helpline	1800 551 800	Nurse on Call	1300 606 024
Lifeline	13 11 14	MensLine	1300 789 978	SuicideLine	1300 651 251

**FOR EMERGENCIES CALL
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Emergency EXAMPLES

- * Overdose
- * Possession of Weapons
- * Siege
- * Violence/threats of violence
- * Medical Emergencies
- * Suicide/serious self-harm attempt in progress

Disclaimer: Information provided in the Emergencies Section of the service type page is sourced from the National Mental Health Triage Scale: <http://www.health.vic.gov.au/mentalhealth/triage/scale0510.pdf>

QUICK LINKS

Click on the TABS here:

[Community Health Services](#)

Family services
Counselling Services
Wellbeing Clinics and Programs

[General Community Services](#)

Housing support
Domestic violence support services
Children and family services

[Family Violence Support and Protective Services](#)

Child protection – mandatory reporting
Child and family victims support
Counselling and programs

[Hospitals](#)

Acute Services – Emergency and Urgent Care
Clinical triage

[Mental Health Clinical Services](#)

Crisis assessment and treatment
Clinical intervention
Dual diagnosis

[School Support \(Primary and Secondary\)](#)

Wellbeing team – chaplaincy, pastoral care
Guidance officers and school counsellors
Visiting Psychologist services



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
Community Health Services	Bendigo Community Health Services (BCHS) CONNECTINGCARE	Child, Youth and Family Services <ul style="list-style-type: none"> Family Support - support children and parents to identify goals and to respond to their unique challenges 	Family Support Families	Location: <ul style="list-style-type: none"> Central: 171 Hargreaves Street (P) 5448 1600 Kangaroo Flat: 13 Helm Street (P): 5430 0500 Eaglehawk: 3 Seymoure Street (P): 5434 4300 Elmore: 46 Jeffrey Street (P): 5432 6001 Email: bchs@bchs.com.au Website: http://www.bchs.com.au	Family Support Referrals via: Child FIRST on 1800 260 338
		<ul style="list-style-type: none"> Child and Youth Health Invest School Focused Youth Service – Children’s Health Clinic incl. a Mental Health Nurse. 	Child and Youth Health Invest School Focused Youth Service 0 – XX years.		Child and Youth Health Invest School Focused Youth Service Referrals via: 5448 1600
		<ul style="list-style-type: none"> Innovative Health Services for Homeless Youth Program (IHSY) 	Innovative Health Services for Homeless Youth Program (IHSY) Aged 12-24 experiencing homelessness, or who are at risk of becoming homeless.		Innovative Health Services for Homeless Youth Program Referrals via: Headspace 54343939.
		Mental Health Wellness Initiative <ul style="list-style-type: none"> Dual tools 	Dual tools: Alcohol or Drug NGO treatment services to build organisational.		Referrals via: BCHS Kangaroo Flat site on 5430 0500.
		Men’s Health Clinic Women’s Health Clinic	Open to all.		Referrals via: BCHS Central Site on 5448 1600 to book and appointment.
		Counselling Services; <ul style="list-style-type: none"> Youth Alcohol and other Drugs Financial Culturally Sensitive 	Open to all		Referrals via: BCHS Kangaroo Flat site on 5430 0500.
		Mental Health Carer Support Program	People who are supporting a person with a mental illness who does not yet have an approved NDIS plan		Referrals via: BCHS Kangaroo Flat site on 5430 0500.



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
	Bendigo & District Aboriginal Co-operative (BDAC) CONNECTINGCARE	Indigenous Health & Welfare Services <ul style="list-style-type: none"> • Primary Health Services • Wellbeing Services • Family Harmony Services • Children's Services • Placement Prevention Services • Intake/Housing Services • Social and Emotional Wellbeing • Section 18 • Health Promotion • Home and Community Care (HACC) Services 	All including the Aboriginal community of the Dja Dja Wurrung	Location: 119 Prouses Rd, North Bendigo Phone: 5442 4947 Email: reception@bdac.com.au Website: http://www.bdac.com.au	
	Boort District Health CONNECTINGCARE	Mental Health Services – SEE Boort Medical Clinic Acute, aged care, urgent care services	Open to all	Location: 31 Kiniry Street, Boort Phone: 5451 5200 Website: http://bdh.vic.gov.au/	
	Inglewood and Districts Health Service CONNECTINGCARE	Mental Health Nurse – Counselling Social Workers Alcohol & Other Drug Counselling & Support	Open to all	Location: 3 Hospital Street, Inglewood Phone: 5431 7000 Website: http://www.idhs.vic.gov.au/	Referrals from: <ul style="list-style-type: none"> • GP • Other health professionals • Self-referral (referrals will be triaged)
	Northern District Community Health Services <i>(Access sites – Boort and Pyramid Hill)</i> CONNECTINGCARE	Drug and Alcohol Support: <ul style="list-style-type: none"> • Alcohol and Other Drug Counselling • Rural Alcohol and Other Drug Withdrawal Service Mental Health Carers Support Mental Health Services: <ul style="list-style-type: none"> • Generalist Counselling • Youth support 	Universal free service – open to all Mental health carers Open to all	Location: NDCHS Kerang Reception, 24 Fitzroy Street, Kerang 3579 – ACCESS sites – Boort and Pyramid Hill Phone: 5451 0200 Website: www.ndchs.org.au	Service intake: Via NDCHS Kerang reception or via Connectingcare (SCTT) Referrals from: <ul style="list-style-type: none"> • GP • Other health professionals • Self-referral • Community workers



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
		PIR – Partners in Recovery (partnership with NDCHS, PIR, Anglicare Victoria)	<u>SEE</u> Partners in Recovery (PIR)	Partners in Recovery <u>SEE</u> Partners in Recovery (PIR) below	

	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
General Community Services	Australian Community Support Organisation (ACSO)	Consumer Intake Assessment Line for Mental Health, Community Support Services and Alcohol & Drug Treatment Services.	Open to all	Location: 28 Pall Mall Bendigo Phone: 1300 022 760	
	Baptcare	Range of services: Aged Care (community, residential and retirement living), child family and youth services, disability services, housing for asylum seekers, support for homeless people and volunteers.	Open to all	Location: 391 Hargreaves Street, Bendigo Victoria 3550 Phone: 5444 0464 Website: www.baptcare.org.au	
	Care Connect in Partnership with Life Without Barriers and Aftercare CONNECTINGCARE	Providing one-on-one home based outreach mental health community support services. Offers home based outreach service and provides personalized support to assist people to reach their greater potential and manage their mental health. The person is assisted to work on the recovery orientated goals that have been determined by themselves in consultation with the service.	Open to all	Location: Office 3B, 41 Mundy Street, Bendigo Phone: Through ACSO - 4444 2680 or 1300 022 760 Email: info@careconnect.org.au Website: http://www.careconnect.org.au/	Referrals from: ACSO referral required



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
	Carers Victoria <i>(Statewide Counselling Program)</i>	Counselling Program • Counselling for Carers - Up to 6 free counselling sessions per year across the state via local counsellors, telephone, or skype options	Open to all carers of family members with Mental Health, Dementia, aged or other conditions – the carer's role should be ongoing for at least 6 months or result from changes to the carer role.	Carer Advisory Line: 1800 242 636 Website: http://www.carersvictoria.org.au/ Referral form: http://bit.ly/1aE6let	Service Intake: Via Carer Advisory Line Referrals from: • Self/ Family • GPs & other Health Workers • Community Workers
	Centre Against Sexual Assault – Loddon Campaspe	Emergency or crisis care – crisis counselling support, can include medical care and legal process support Information and advocacy – legal concerns, safe accommodation, health concerns Counselling and support	Victims and survivors of sexual assault, and non-offending family members and significant others.	Location: 71 Bridge Street Bendigo, 3550 Phone: 5441 0430 / 1800 806 292 (FREE CALL / after hours) Fax: 5441 0429 Email: casa@casalc.com.au Website: http://www.casalc.com.au/	
	CatholicCare Sandhurst (formerly Centacare Bendigo) CONNECTINGCARE	Counselling services and programs to individuals, couples, families and groups		Location: 65 Baxter Street Bendigo Phone: 5438 1300 Email: email@ccds.org.au Website: http://www.centacare-sandhurst.org.au/	
	Compeer	Social support and companionship.	Available for people who have a diagnosed mental illness and are being supported and managed by a Mental Health Professional	Location: 8 Olinda Street, Bendigo. Phone: 5443 0240 Email: compeer.bendigo@svdp-vic.org.au Website: http://www.vinnies.org.au/compeer-vic	• Referrals from: • Mental Health Professional
	Golden City Support Services CONNECTINGCARE	Services: • Disability Support Services • Carer Support & Respite • Community Aged Services • Community Mental Health	People with a range of support needs and their family and carers.	Location: 48 Mundy Street, Bendigo Phone: 5434 2777 Email: reception@gcss.org.au	Referrals from: • Psychiatric Services • GPs & other Health Workers • Self/Carer/Families • Health or Community Workers



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
				Website: http://www.gcsc.org.au/index.php	
	Haven; Home, Safe CONNECTINGCARE	Support and Residential Services	Family and Individuals dealing with abuse, neglect, family violence, lack of housing, disability and the aged.	Location: 10-16 Forest Street Central, Bendigo Phone: 5444 9000 Email: intake@haven.org.au Website: http://www.lmhs.com.au/	<ul style="list-style-type: none"> • Referrals from: • Self/ Carer/ Family • GPs • Community & other Health Workers • Specialist Homelessness Services worker (SHS)
	Headspace CONNECTINGCARE	Youth Mental Health Service <ul style="list-style-type: none"> • Alcohol and Other Drugs • Sexual Health • Housing • Education and Training 	A free service for those aged 12-25 Years	Location: 78-80 Pall Mall Bendigo Phone: 5434 5345 Email: headspace@bchs.com.au Website: http://www.headspace.org.au/headspace-centres/headspace-bendigo	<ul style="list-style-type: none"> • Referrals from: • Self/Carer/Family • GP's & other health workers • Community workers
	Loddon Mallee Mental Health Carers Network	Support, education and advocacy	Mental Health Carers	Location: Loddon Mallee Region Phone: Carer Support Services: 54820808 or Family and Carer Mental Health Support Services: 50235966 Email: spetrini@bendigohealth.org.au	Referrals from: <ul style="list-style-type: none"> • Local carers support group • Mental health workers



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
				Website: http://www.lmmhcn.org.au/about-us	
	MIND Bendigo	Bendigo Thrive Centre <ul style="list-style-type: none"> • Information and advice • Personalised support services • NDIS support • Family and carer services • Group support services • Care coordination services • Mind Recovery College • Psychological services 	Aged 16 years and over	Location: 56-60 King Street, Bendigo Phone: 99381960 Email: info@mindaustalia.org.au Website: http://www.mindaustalia.org.au/	Referrals from: <ul style="list-style-type: none"> • Self/ Carer/ Family • GPs • Clinical Mental Health Service or Psychiatrist • Health or Community Worker
		Centre for counselling <ul style="list-style-type: none"> • ATAPS • AOD • PIR • Mental health plan counselling • MHSSRA 	Aged 16-24 years	Location: 496 Hargreaves Street, Bendigo Phone: 86984000 Email: info@mindaustalia.org.au Website: http://www.mindaustalia.org.au/	Referrals from: <ul style="list-style-type: none"> • Self/ Carer/ Family • GPs • Clinical Mental Health Service or Psychiatrist • Health or Community Worker
		Bendigo Youth Prevention and Recovery Care Service (YPARC) <ul style="list-style-type: none"> • Short term recovery focused residential service for people aged 16-24 who have experienced serious mental health issues 	Aged 16-24 years	Location: 37-43 Havlin Street East, Bendigo Phone: 5454 7629 After Hours: 1300 286 463 Email: info@mindaustalia.org.au Website: http://bit.ly/1EWON4K	Referrals from: <ul style="list-style-type: none"> • All referrals are managed by calling the triage on 1300 363 788
		Bendigo Adult Prevention and Recovery Care Service (PARC) <ul style="list-style-type: none"> • Short term recovery focused residential service for adults who have experienced serious mental health issues 	Adults	Location: 2/15 Hattam Street, Bendigo Phone: 5454 7629 After Hours: 1300 286 463 Email: info@mindaustalia.org.au Website: http://bit.ly/1EWON4K	Referrals from: <ul style="list-style-type: none"> • All referrals are managed by the clinical services of Bendigo Health. • For more information call 1300 363 788



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
	Partners in Recovery (Murray PHN) CONNECTINGCARE	Mental Health Service Co-ordination for: <ul style="list-style-type: none"> • People with long-term, severe problems with their mental health • Have complex needs that can't be addressed by just one support service 	<ul style="list-style-type: none"> • Long standing serious mental illness • Sever and persistent mental illness and Complex service needs • Require substantial support to engage the range of services required to meet needs • Have no existing or appropriate co-ordination arrangements • Person is willing to participate in the program 	Location: 37 Rowan Street, Bendigo, Vic, 3554 Phone: 54417004 Email: PIR@murrayphn.org.au Website: www.pir.net.au www.murrayphn.org.au	Intake via PIR Intake Referrals from: <ul style="list-style-type: none"> • GP or clinical services • Community & other Health Workers • Self/Carer/Family
	Raphael Service	Psychiatrist-led multi-disciplinary team providing assessment, diagnosis and treatment of people experiencing acute onset/ relapse of depression and/or anxiety during the perinatal period. Family-focused approach aimed at improving mental health and well-being and relationships of all family members.	High prevalence disorders arising in the perinatal period from conception to index child turning 4 years of age. <ul style="list-style-type: none"> • Not receiving mental health service from other private provider 	Location: 13 Helm St Kangaroo Flat CHIRP Castlemaine Phone: 03 54470771 Website: http://www.sjog.org.au	Referral and MHCP from GP
	Salvation Army	Emergency Relief Housing support Alcohol and other drug related support Domestic violence support	Open to all	Location: 65-71 Mundy Street Bendigo Phone: 5440 8431 Fax: 5441 6079 Email: www.salvationarmy.org.au/bendigo	



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
	SPAN Suicide Prevention Awareness Network	Annual walk in CBD	Community	Alannah McGregor 0408 541 082 www.spancv.org.au	
	StandBy Response Service (Based at Lifeline)	Suicide Crisis Response Suicide postvention programs	The StandBy Response Service is a community based program that provides a 24 hour coordinated crisis response to assist families, friends, schools, sporting clubs, workplaces, communities and associates who have been bereaved through suicide.	StandBy 24 Hour Response: 0439 173 310	Service Intake: Via StandBy 24 Hour Response Referrals from: <ul style="list-style-type: none">• Self/ Carer / Family / Friends• GP's & other Health Workers• Schools & Community Workers• Police, Ambulance, Firefighters• Funeral Directors
	Anglicare (formerly St. Lukes Anglicare) CONNECTINGCARE	Central Youth Services <ul style="list-style-type: none">• Family Breakdown• Youth homelessness• Youth offending• Disengagement from education	Aged 12 – 19 years	Location: 10 Mundy Street Bendigo, 3550 Phone: 5434 3922 Website: https://www.anglicarevic.org.au/contact-us/locations/?region=loddon-mallee	Referrals from: <ul style="list-style-type: none">• Self/ Carer/ Family• GPs & other Health Workers• Community Workers
		Financial Counselling	Free and confidential information to families and individuals who are experiencing financial difficulties.	Location: 47 High Street, Bendigo <i>Services provided in Bendigo, Maryborough, Castlemaine, Kyneton, Eaglehawk, Kerang, Echuca and Kyabram.</i> Postal address: P O BOX 315 Bendigo 3552 Phone: 54481000 or 1800 244 323 (free call) Email: fincon@stlukes.org.au Website: http://bit.ly/1FbNSjv	Referrals from: <ul style="list-style-type: none">• Self/ Carer/ Family• GPs & other health workers• Community Workers• Free service



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
		Gamblers Help	Individuals and families impacted by gambling.	Location: 47 High Street, Bendigo <i>Services provided in Bendigo, Maryborough, Castlemaine, Kyneton, Eaglehawk, Kerang, Echuca and Kyabram.</i> Postal address: P O BOX 315 Bendigo 3552 Phone: 54481000 or 1800 244 323 (free call) Website: http://bit.ly/1yusX67	
		Victims of Crime	Victims, families and witnesses of violent crime.	Location: 47 High Street, Bendigo <i>Services provided in Bendigo, Maryborough, Castlemaine, Kyneton, Eaglehawk, Kerang, Echuca and Kyabram.</i> Postal address: P O BOX 315 Bendigo 3552 Phone: 54481000 or 1800 244 323 (free call) Website: http://bit.ly/19tQb6l	Referrals from: <ul style="list-style-type: none"> • Self/ Carer/ Family • GPs & other Health Workers • Community Workers • Police • Free service
	Women's Health Loddon Mallee CONNECTINGCARE	Counselling Services	All adult women	Location: 47 Myers Street, Bendigo 3550 Phone: 5443 0233 and 1800 350 233 [toll free] Email: whlm@whlm.org.au	Referrals from: <ul style="list-style-type: none"> • Anyone • Counselling service offers up to 6 free sessions
	YSAS Youth Support and Advocacy Service	Youth ADO	12-21 CoGB, Maryborough, Castlemaine, Kyneton	Phone: 5444 2969	Self, Welfare, GP and Health, police, Courts (anyone)



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
Family Violence Support and Protective Services	Take Two Berry Street, Bendigo <i>(Outreach service)</i>	Developmental mental health service for clients of Child Protection	0-17 Years	Phone: 5441 2211	Referral and Service Intake: Via DHS Child Protection
	Centre for Non-Violence	Women's and Children's Services Prevention and Development: Men's Programs and Solving the Jigsaw Homelessness Support <i>(CNV covers six Local Government Areas (LGAs) and the major towns of Echuca, Maryborough, Kyneton, Castlemaine, Inglewood and Wedderburn and the City of Greater Bendigo)</i>	Those affected by violence – women, men, children	Location: 18 Forest St, Bendigo Email: info@cnv.org.au Women & Children's Services Phone: 5430 3000 / 1800 884 038 (FREE CALL) Fax: 5443 4844 Prevention and Development Programs Phone: 5434 4100 Loddon Mallee Homelessness Network Phone: 5434 4100 Fax: 5434 4150	
	Department of Human Services – DHS, Loddon Mallee	Child Protection (statutory service) <i>Mandatory reporters must report</i>	0-17 Years Children and adolescents at risk of significant harm e.g. abuse (physical, sexual, emotional) neglect, violence, or abandonment; and/or	DHS Child Protection: 1800 675 598 After Hours: 13 12 78 DHS Bendigo:	Mandatory reporters must report Referrals from: Self/ Carer/ Family GPs & other Health Workers



			Where there is the absence of protective factors within the child's or adolescent's environment	5434 5555	Schools & Community Worker
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	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
Hospitals	All Hospitals/ Health Services	Acute services: <ul style="list-style-type: none"> Emergency Department (ED) & Urgent Care Centre 	<ul style="list-style-type: none"> Conditional Mental health crisis or acute episode 	Collaborative entry point: Regional Psychiatric Triage Service 1300 363 788 (24 hours)	Intake: Via Hospital reception Referrals from: <ul style="list-style-type: none"> Self/ Carer/ Family GP & other Health Workers Police & Ambulance Mental Health crisis assessment by the AMHS Crisis Response Clinician

	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
Mental Health (Clinical) Services	Bendigo Health (BH) CONNECTINGCARE	Adult Mental Health Service <ul style="list-style-type: none"> Provided by Bendigo Adult Mental Health Team Crisis assessment and treatment Clinical interventions and treatment 	<ul style="list-style-type: none"> Aged 16-64 years Serious Mental illness or severe emotional and/or behavioural disturbances 	Location: John Bomford Centre, Cnr of Crook & Condon Street, Strathdale, 3550 Phone: 5440 6500 After Hours: 1300 363 788	Referrals (via psych triage) from: <ul style="list-style-type: none"> Self/Carer/Family GP's & other Health Workers Teachers & Community Workers
		Older Persons Community Mental Health Team <ul style="list-style-type: none"> Crisis assessment and treatment Mobile intensive support Clinical interventions and treatments. 	<ul style="list-style-type: none"> Aged 65+ Mental illness and/or biological and psychological symptoms of dementia 	Location: John Bomford Centre Cnr of Crook & Condon Street, Strathdale, 3550 Phone: 5454 7604 After Hours: 1300 363 788 Email: nbrewer@bendigohealth.org.au	Referrals (via psych triage) from: <ul style="list-style-type: none"> Self/Carer/Family GP's & other Health Workers Nursing Homes & Community Workers
		Adult Acute Unit <ul style="list-style-type: none"> 34 bed acute adult psychiatric inpatient unit 	<ul style="list-style-type: none"> Aged 16-65 years Serious mental illness 	Location: Bendigo Hospital Campus, Mercy Street, Bendigo Phone: 5454 7765 After Hours: 1300 363 788 Email:	Intake: <ul style="list-style-type: none"> Via Psychiatric Triage only



				abcentre@bendigohealth.org.au Website: http://www.bendigohealth.org.au/Psychiatric_Service.s.asp?PageID=28	
	Bendigo Mental Health Service (Anne Caudle Campus Campus) <ul style="list-style-type: none">• Dual diagnosis service• Secondary consultation• Workplace training & education• Service development• Mental Health Carers Support	<ul style="list-style-type: none">• All ages• Co-existing mental health & substance use disorder	Location: 62 Lucan St, Bendigo Phone: 54547612	Referrals (via psych triage) from: <ul style="list-style-type: none">• Mental health services, clinical & PDRSS• AOD services• GP referrals are conditional	
	Bendigo Mental Health Service Primary Mental Health Team (PMHT) <ul style="list-style-type: none">• Clinical support & secondary consultations to GP's• Medication reviews• 4-6 CBT sessions• Education for practitioners (GP's & other health workers) Eating Disorder Service <ul style="list-style-type: none">• 10-12 CBT sessions	High prevalence disorders e.g. anxiety, depression <ul style="list-style-type: none">• Aged 16 years+• Diagnosis of anorexia nervosa & or bulimia nervosa	Location: John Bomford Centre, Cnr of Crook & Condon Street, Strathdale, 3550 PMHT and EDS Phone: 54406529	Referrals (via psych triage) from: <ul style="list-style-type: none">• GP's & other Health Workers	
	Child and Adolescent Mental Health Service (CAMHS) <ul style="list-style-type: none">• Crisis assessment and treatment• Clinical interventions and treatment	<ul style="list-style-type: none">• Aged 0-18 years• Serious Mental illness or severe emotional and/or behavioural disturbances• Eating Disorders	Location: John Bomford Centre, Cnr of Crook & Condon Street, Strathdale, 3550 Phone: 5440 6506 1300 363 788 (24hrs)	Referrals (via psych triage) from: <ul style="list-style-type: none">• Self/Carer/Family• GP's & other Health Workers• Teachers & Community Workers	
	John Bomford Centre Family & children support projects <ul style="list-style-type: none">• Family, carer, sibling issues• Mental health promotion	<ul style="list-style-type: none">• Carers and families	Location: Condon Street, Strathdale Phone: 5454 6000	Referrals from: <ul style="list-style-type: none">• GP's & other health workers• Self/ Carer/ Family	





					<ul style="list-style-type: none">Teachers & community workers
	Older Persons Acute Unit <ul style="list-style-type: none">Acute Aged Psychiatry (10 beds)Dementia Assessment (10 beds)	<ul style="list-style-type: none">Aged 65 plus+Mental illness where inpatient treatment is indicated	Location: Bendigo Hospital Phone: 5454 8570 After Hours: 1300 363 788 Website: http://www.bendigohealth.org.au/Psychiatric_Service.s.asp?PageID=31	Referrals from: <ul style="list-style-type: none">GP'sAcuteSub-acuteResidential care providers Entry to unit is via the Aged Person's Mental Health Service	
	Psychiatric Regional Triage Service <ul style="list-style-type: none">Mental health assessment/triage/crisis responseA 24 hour telephone psychiatric crisis and referral service	<ul style="list-style-type: none">Severe forms of mental illness or disorder whose level of disturbance or impairment prevents other services from adequately treating or managing them	Location: Bendigo Hospital Phone: 5454 8570 After Hours: 1300 363 788	Referrals (via psych triage) from: <ul style="list-style-type: none">Self/Carer/FamiliesGP's & other Health WorkersTeachers & Community Workers	
	Rural Adult Community Mental Health <ul style="list-style-type: none">Assessment and referral to: acute inpatient; residential and non-residential rehabilitation; and other generic health servicesCase managementCrisis assessment and treatmentMobile intensive support and treatment	<ul style="list-style-type: none">Aged 16 - 64 years experiencing a serious mental health problem	Location: Bendigo, Echuca, Swan Hill, Castlemaine, Maryborough and Kyneton Phone: 1300 363 788 (24hrs) <i>Outreach services to several small regional areas including Elmore, Heathcote, Donald, Inglewood and Charlton</i>	Referrals (via psych triage) from: <ul style="list-style-type: none">Self/Carer/FamiliesGP's & other Health WorkersTeachers & Community Workers	
	Simpkin House Bendigo <ul style="list-style-type: none">Aged Residential Care40 bed psycho-geriatric Nursing Home	<ul style="list-style-type: none">Aged 65+High care needs	Location: 8 Gibson Street, Bendigo Phone: 5434 7595 Email: simpkin1@bendigohealth.org.au Website: http://bit.ly/1akyg2V	Referrals from: Aged Care Assessment Service	
	Vahland House <ul style="list-style-type: none">Adult Rehabilitation (post acute)Long term: Community Care Units and Extended Secure Unit	<ul style="list-style-type: none">Aged 16-65 yearsSerious mental illness – Sub-acute (high /medium risk)	Location: Vahland St Bendigo, VIC, 3550 Phone: 5444 4910	Intake: via Psychiatric Triage only Transfer from acute inpatient Triage coordinates bed	



					and liaison with Case Manager
		Youth Mental Health Service <ul style="list-style-type: none"> • Clinical interventions and treatment • Youth early intervention programs • Youth early psychosis programs 	<ul style="list-style-type: none"> • Aged 16-25 years • First episode of psychosis (within 2 years of 1st episode) 	Location: 43 Havlin Street East Bendigo Phone: 5454 6298	Referrals (via psych triage) from: <ul style="list-style-type: none"> • Self/Carer/Family • GP's & other Health Workers • Teachers & Community Workers
	Boort Medical Clinic	Mental Health Services <i>(Monday to Friday from 8.30am to 5.30 pm)</i>	Open to all	Location: Boort Primary Care building – 2 Coutts Rd, Boort (opposite Boort District Health) Phone: 5451 5220 Website: www.bdh.vic.gov.au/boort-medical-clinic	



	Organisation	Service	Eligibility	Point of Entry	Service Entry Criteria (eg. Referral Process)
Schools – Primary and Secondary <i>(State, Catholic and Independent)</i>	Department of Education & Early Childhood Development – (DEECD)	Visiting Student Support Services to State schools, including: <ul style="list-style-type: none"> • Psychologists or Guidance Officers • Social Workers • Visiting Teachers 	Students with speech, learning, psychosocial, and developmental problems requiring assessment and intervention, or onward referral to other services	Via the local school service system OR Visiting service to the state school	Referrals from: <ul style="list-style-type: none"> • Student Wellbeing staff • Teachers • School leaders (management) • Visiting School Service • Parents / Carer / Family school
		School Nursing programs (visiting or school based service) <ul style="list-style-type: none"> • Secondary School Nursing • Primary School Nursing 	Students with health, behavioural and psychosocial issues		
	Schools – all school sectors (State, Catholic and Independent Schools)	School based staff (various) e.g. <ul style="list-style-type: none"> • Student Wellbeing staff • Chaplains, Pastoral Care • Counsellors • Primary Welfare Officers, etc 	Students with behavioural and psychosocial issues	Via the local school service system. Please find local school contact details via the below links. Primary:  Adobe Acrobat Document Secondary:  Adobe Acrobat Document	Referrals from: <ul style="list-style-type: none"> • Self (Secondary Schools only for School Nursing program) • Teachers • School Leader (management) • Parents / Carer / Family

