



Designing Easy to Read Resources

Health Literacy and Written Communication

Presenter Biography

Kaye has worked with Bendigo Loddon Primary Care Partnership for over five years. She resources our partners in Health Literacy and Consumer Engagement. Kaye has undertaken five large Health Literacy Environment audits with regional health services and hospitals. These involved recruiting a range of consumers with average literacy to review if a health service is easy to find, navigate and understand. The reviews were a powerful consumer voice to each service. There were many recommendations to implement.

Kaye's recent work has included the very popular Designing Easy to Read Resources Workshops. She has now run 16 one-day workshops with over 45 organisations attending. Due to the high level of demand, these workshops are now limited to BLPCP partners only. Evaluation of the impact of the training has shown excellent outcomes.

Kaye has a background in social work, community development and publishing. She has qualifications in psychology, community development and management.

[Click here](#) for links to the Health Literacy Environment Audit Poster and Case Study, Designing Easy to Read Resources Poster and Designing Easy to Read Impact Report.

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